

Achieving Management Excellence

DRIVE VALUE FROM A FINANCIAL, PATIENT, AND STAKEHOLDER PERSPECTIVE

HEALTHCARE CHALLENGE

Today's healthcare leaders face unprecedented challenges. Not only must leaders continue to prioritize patient care and safety, but they must also navigate through a challenging economic environment – one that has reduced philanthropic donations, lowered voluntary admissions, and increased uncompensated care. Escalating compliance pressures and external audits further complicate the healthcare landscape.

To meet these myriad challenges and ensure enterprise success, savvy healthcare organizations are realizing they must focus on management excellence. Mere data compilation is no longer enough. Healthcare leaders need access to performance intelligence. They must be able to make quick and effective decisions, prioritizing and adapting plans based on changes occurring throughout the enterprise.

Unfortunately, being able to make rapid and smart decisions requires a holistic view of the enterprise that many healthcare organizations simply don't have. ERP systems are often isolated from critical clinical IT and administrative systems. Ideally, leaders should be able to collect, analyze and act on information from all key stakeholders – including employees, patients, clinicians, suppliers, payers and regulators. They must always have a handle on the overall "pulse" of their organization.

To address this challenge, healthcare organizations need a solution that provides a comprehensive view of the enterprise, that links input from all critical stakeholders, and that provides a framework for measuring and communicating success.



SOLUTION OVERVIEW

Healthcare Enterprise Performance Management (H-EPM) Systems support strategic, financial, and operational management processes across a common foundation, enabling organizations to become smart, agile, aligned, and better able to optimize enterprise-wide performance.

With 20 years of experience delivering analytic applications that extend visibility into the enterprise and beyond, Rolta TUSC's Healthcare Enterprise Performance Management Group helps you articulate and seamlessly implement an end-to-end H-EPM strategy for your hospital. Leveraging a combination of H-EPM solutions as well as financial templates, driver-based planning models, BI scorecards, and acceleration tools, we help you drive value from a financial, patient and stakeholder perspective.

BENEFITS

By implementing a Rolta TUSC-designed EPM solution, you can expect to:

- **Drive strategic positioning**—Promote visibility, control, and predictability into your hospital's performance.
- **Achieve a holistic view of your hospital**—Better support service excellence, evidence-based continuous improvement initiatives and transformational management.
- **Improve compliance**—Meet both internal and statutory mandates, including HIPAA.
- **Increase hospital alignment**—Ensure employees, stakeholders, departments and partners are accountable and invested in enterprise goals
- **Improve quality of care**—Identify and track performance and quality metrics that focus attention on patient care.

TESTIMONIALS

“During my 18 years tenure in IT, I have had the opportunity to work with many outside consultants on a wide array of projects. This team by far, was the most knowledgeable, dedicated and flexible. Their depth of expertise was outstanding. The team had specific experts in the suite of Hyperion products. This ensured that the project was using the best-of-breed technologies for its specific requirements. In addition, on many occasions, I was truly impressed with the team’s relentless dedication to the project goals. The team sacrificed many late nights and weekends to ensure the deadlines were met. Finally, the team was profoundly committed to ensure a smooth transition to internal developers. They conducted many knowledge transfer sessions to ensure we were set up for success upon their departure. They are truly a world class team.”

—Senior Project Manager

ABOUT ROLTA TUSC

Rolta TUSC is an Oracle Certified Advantage Partner; a CA Partner and a Microsoft Certified Partner. We provide expert functional and technical solutions in the areas of Healthcare Enterprise Performance Management, Business Intelligence / Data Warehousing, ERP Consulting and Implementation, Interoperability and Open Systems Development, Oracle Database, and Infrastructure Services, Hosting Services for clinical environments, Managed Services for Remote Support and ERP Solutions, Oracle Software Licensing, and Oracle Training & Mentoring.



SOLUTION DETAILS

TUSC helps you develop a sound H-EPM strategy focusing on three key areas:

- **Financial Planning, Budgeting, Consolidation, and Reporting**—Rolta TUSC implements enterprise solutions to help you accelerate closing cycles, improve compliance, enhance analysis, and empower leaders to make strategic decisions.
- **Performance Measurement and Management Dashboards**—These solutions help you clearly define your financial, operational and clinical strategy and goals, communicate them throughout the organization, monitor key performance and quality indicators, and increase enterprise alignment.
- **Cross-Departmental Execution and Integration through BI**—Drive operational excellence by providing real-time access to information that is focused on your hospital strategy. Improve your organization’s visibility and empower each person to shift the paradigm from looking for information, to finding answers and executing.

TUSC serves as your one point of contact for all H-EPM needs, helping you manage the implementation/migration process from start to finish. Our services include:

- Information delivery strategy
- Project governance and management
- Infrastructure assessment and establishment
- Third-party tool recommendations and integration
- H-EPM business solution requirements definition, design and development
- Establishment of technical and functional support channels to ensure longevity and adaptability of the solution
- Technology installations, upgrades and migrations

FOR MORE INFORMATION

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